





RED DEER ROYALS
13 DAY PERFORMING TOUR TO HOLLAND, GERMANY & BELGIUM
FEATURING THE 17TH KERKRADE WMC FESTIVAL
JULY 20 – AUGUST 1, 2017
FAMILY CONTACT SHEET

*Note: It is the responsibility of all participants to be in possession of the correct documentation to travel out of the country. Failure to do so will result in participants being denied entry/boarding and returned home at the expense of the individual. **Canadian Citizens require a valid passport** (authorities at your destination require that passports are valid for **3 months** beyond your return date). Ellison Travel & Tours recommends passports are valid for 6 months beyond your return date. **Groups are advised to obtain witnessed letters of consent for persons under 18 years of age.** Non-Canadians must check entry and transit requirements. Please notify the group leader at time of booking if you will be traveling with a passport from another country so we can check requirements and advise you accordingly.*

The flights listed are group flights:

AIR								
	Flight Number FI0692	Class: G- Economy Class	From: Edmonton, Edmonton International Airport	Leaving: Thu 20 Jul 06:25PM	Destination: Reykjavik, Keflavik International Airport	Arriving: Fri 21 Jul 06:40AM	Aircraft Type:	75w
							Flying Time:	6h15m
							Stops:	0
							Airline Reference:	3JDAZN
AIR								
	Flight Number FI0500	Class: G- Economy Class	From: Reykjavik, Keflavik International Airport	Leaving: Fri 21 Jul 07:40AM	Destination: Amsterdam, Schiphol Airport	Arriving: Fri 21 Jul 12:40PM	Aircraft Type:	Boeing 767-300 Winglets
							Flying Time:	3h
							Stops:	0
							Airline Reference:	3JDAZN
AIR								
	Flight Number FI0501	Class: G- Economy Class	From: Amsterdam, Schiphol Airport	Leaving: Tue 01 Aug 02:00PM	Destination: Reykjavik, Keflavik International Airport	Arriving: Tue 01 Aug 03:10PM	Aircraft Type:	75w
							Flying Time:	3h10m
							Stops:	0
							Airline Reference:	3JDAZN
AIR								
	Flight Number FI0693	Class: G- Economy Class	From: Reykjavik, Keflavik International Airport	Leaving: Tue 01 Aug 04:45PM	Destination: Edmonton, Edmonton International Airport	Arriving: Tue 01 Aug 05:25PM	Aircraft Type:	75w
							Flying Time:	6h40m
							Stops:	0
							Airline Reference:	3JDAZN

For deviations expect a separate confirmation to be sent via email from your travel consultant.

The following website will assist you when tracking airline flights:

<http://www.flightstats.com/go/FlightTracker/flightTracker.do>

Fri. July 21 – Mon. July 24 for 3 nights:

Rolduc Abbey (school side) – Kerkrade, Netherlands

Heyendallaan 82,
6464 EP Kerkrade, Netherlands
Phone: 011 31 45 546 6888

Mon. July 24 – Wed. July 26 for 2 nights:

Ibis Koln Messe – Cologne, Germany

Brugelmannstrasse 1,
50679 Cologne, Germany
Phone: 011 49 221 989310

Wed. July 26 – Sat. July 29 for 3 nights:

Holiday Inn Express Gent – Ghent, Belgium

Akkerhage 2,
B-9000 Ghent, Belgium
Phone: 011 32 9 222 58 85

Sat. July 29 – Tues. August 1 for 3 nights:

Stayokay Den Haag (Youth Hostel) – Den Haag, Netherlands

Scheepmakersstraat 27,
2515 VA Den Haag, Netherlands
Phone: 011 31 70 315 78 78

The following website will assist you when placing calls between Canada and an international destination:

<http://www.howtocallabroad.com>

Ellison Travel & Tours Ltd. (Vancouver office)

Phone: 1-866-983-2470 or 604-983-2470

Fax: 604-983-2471

Office Hours: Monday to Friday, 8:30am – 5:00pm PST

Contacts: Marcie Outerbridge ext. #222 (cell 604-376-6999)

****cell number for emergencies only please**

Ellison Travel & Tours Ltd. (Ontario office)

Phone: 1-800-265-7022 or 519-235-2000

Fax: 519-235-2061

Office Hours: Monday to Friday, 8:30am – 5:00pm EST

Contacts: Nancy Mills ext. # 242

The Canadian Department of Foreign Affairs and International Trade has a service which allows Canadians to register with the local embassy of the travel destination via internet. This service can be found at the following address:

<http://www.travel.gc.ca> Instructions for registering can also be found on this web page.

When departing the country, we suggest that you contact your service provider and turn off any data plans attached to your mobile device to prevent roaming charges while travelling.

Manulife Financial

P.O. Box 4213, Stn. A,
Toronto, ON M5W 5M3

Contact: Assured Assistance Inc. (after departure)

Phone: 1-855-603-5572 (Canada or USA)
or call collect 1-905-608-8250

If calling collect or using the 1-800 number, please remember to use a land line. To use your cell phone please call 1-905-608-8250 direct.

If you require medical treatment during your trip, you must contact Assured Assistance Inc. IMMEDIATELY at the above phone number. Failure to contact may result in compensation declined or substantially reduced.

To access your information, please have the passenger name and departure date ready.
****For further details (i.e. rules and regulations), please see the electronic copy of the Manulife Insurance policy or call your group agent listed above.**